

Jessica Robyn McDonald

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WORK EXPERIENCE

RTE - Donnybrook Dublin 4 — Customer Services

February 2018 - PRESENT

- Customer Service desk - Dealt with day-to-day queries. Resolved any issues or problems.
- Shadowed Eileen Duggan (Customer Services Director).
- Created a welcoming environment and provided an excellent customer service.

House of Fraser - Dundrum Co.Dublin — Retail Shop Assistant – Fashion Accessories

December 2017 -

- Sales Assistant in Fashion Accessories.
- Achieved personal sales targets in line with KPI objectives.
- Reorganised the fashion accessories stock-room.
- Ordered and managed stock, stocked shelves.
- Served and assisted customers on checkouts in a fast-paced retail environment.

Brown Bag Films - Smithfield Dublin 7 — Illustrator

December 2017 -

- Produced character sketches for a current children's television show (Disney Junior - 'Doc McStuffins').
- Developed skills on a 'Wacom' drawing tablet.

Plucks - Kilmacanogue Co.Wicklow — Waitress

August 2017 -

- Served and assisted customers for various functions (Coffee mornings and funerals).
- Cleared tables, ensuring that the restaurant was kept up to a high standard.
- Meet-and-Greet customers creating a welcoming environment.

EDUCATION

St.Gerards Senior/Junior School, Bray, Co.Wicklow

2006 - PRESENT

SKILLS

Software: Word, Outlook,
Photoshop.
Artist

AWARDS

Google: Doodle for Google -
Art award - 2014

Bray Drug Awareness Art
Competition -

Overall Winner - 2013

St.Gerards Parents
Association Overall Art
Award-

Overall winner - 2012, 2013,
2014, 2018.

St.Gerards Academic
Achievement - 2013-2014

St.Gerards Excellence in
Visual Arts in Education -
2013-2014

JUNIOR CERTIFICATE RESULTS

10 Higher Level Honours.
1 Higher Level Pass.

HOBBIES AND INTERESTS

Senior A Hockey Player.
Golf, Walking/ Hiking.
Gaming.
Art.

